

June 16, 2016

Ms. Smith  
Storm Water Program, Department of Development Services  
10601 Magnolia Ave.  
Santee, CA 92071

RE: Inspection 6/8/2016

Dear Ms. Smith

As the Regional Environmental Compliance Manager for the California stores, I provide certain services to including ensuring safety and environmental compliance at locations.

In response to the June 8, 2016 inspection at in Santee, CA, I would like to provide you with the information requested, as well as response to each of the listed violations.

**Violation #1: Non-Storm Water Discharge Control.** Over irrigation; contain onsite.

**Remediation #1:**

has implemented a revised watering program at all store locations. This program includes an electronic training course, utilizing a hose with attached wand/diffuser, and ensuring excess water is removed to the sewer system for treatment.

**Violation #2: Spill Prevention, Control & Cleanup:** Materials not readily available outside.

**Remediation #2:** The store will maintain a spill cleanup kit and materials in the receiving area and ensure associates are aware of the location of this kit and how to make use of the items within the kit.

**Violation #3: Vehicle & Equipment Maintenance:** Truck drippings – staining.

**Remediation #3:** The store supervisors/management will ensure routine maintenance of its vehicle, utilize drip pans for trucks in the loading bay, clean spills as they occur in the loading bay, and have the area inspected by a store supervisor/manager to ensure the area is clean.

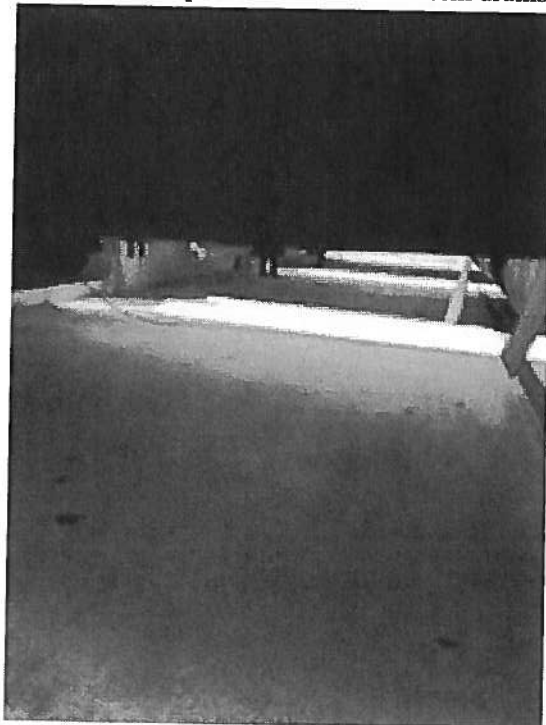
**Violation #4: Outdoor Storage of Materials:** Rusting rebar, deteriorating plastics, debris.

**Remediation #4:** The store supervisors/management will routinely inspect materials stored outside of the store for deterioration and remove and replace as needed.



**Violation #5: Outdoor Loading/Unloading Area:** A lot of staining (truck drippings).

**Remediation #5:** The store has cleaned the area of debris and drippings and will routinely inspect the area to ensure no oil or other pollutants enter the storm drains.



**Violation #6: Drainage System Maintenance:** Slot drains at loading area and inlets throughout.

**Remediation #6:** The store has made use of waddles to prevent debris and pollutants from entering the storm drains. The store will regularly inspect and replace as needed.



**Violation #7: Building and Grounds Maintenance:** Improvement needed- implement regular inspections with photos.

**Remediation #7:** Store supervisors/management will inspect outside areas and ensure proper maintenance of product kept outside the store as well as grounds maintenance.



**Violation #8: BMP Installation and Maintenance:** Maintain BMPs and replace as needed.

**Remediation #8:** has implemented a revised watering program at all store locations. This program includes an electronic training course, utilizing a hose with attached wand/diffuser, and ensuring excess water is removed to the sewer system for treatment. Store supervisors/management will ensure all steps are being taken to prevent runoff of debris and pollutants into the storm drain system.

**Violation #9: Employee training:** CAR training and routine maintenance.

**Remediation #9:** requires stores to maintain a cleaning log to ensure proper housekeeping procedures are being done. Store management will conduct follow-up inspections to ensure this is being done at a high level and will conduct impact training with associates to ensure associates understand proper procedures.

If you have any questions or need any additional information to close out this investigation, please feel free to contact me. If no further information is required, please reply either by letter or email that this inspection is closed.

Sincerely,

*John Smith*